



Missouri Department of Health and Senior Services

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RELAY MISSOURI for Hearing and Speech Impaired 1-800-735-2966 VOICE 1-800-735-2466

Gail Vasterling
Acting Director



Jeremiah W. (Jay) Nixon
Governor

January 10, 2013

Ages and Stages Learning Center, Inc.
Cheri Wilson, Director
3925 Highway D
Defiance, MO 63341

SUBJECT: Ages and Stages Learning Center, Inc.

Dear Cheri Wilson,

As you are aware, the Section for Child Care Regulation (SCCR) received a complaint alleging rule violation(s) at your facility on November 9, 2012. The allegation(s), the details of the investigation, the substantiated licensing rule violations(s), and correction(s) for compliance with licensing rules are included on the enclosed Substantiated Complaint BCC-50 form.

Substantiated allegations are placed in the facility's public licensing record retained in the SCCR district office. You may reply to this report in writing. If you choose to reply, your response will be filed with the report in the facility's licensing record. We welcome any questions at 314-877-2849.

Sincerely,

Marquette LaKine
Child Care Facility Specialist

Enclosure

www.health.mo.gov

Healthy Missourians for life.

The Missouri Department of Health and Senior Services will be the leader in promoting, protecting and partnering for health.

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.



MISSOURI DEPARTMENT OF HEALTH & SENIOR SERVICES
SECTION FOR CHILD CARE REGULATION

DATE OF REPORT
11/09/12

**SUBSTANTIATED COMPLAINT
OF STATUTE OR RULE VIOLATIONS**

FACILITY TYPE
 HOME
 GROUP HOME/CENTER
 INSPECTED
 UNLICENSED MORE THAN FOUR

FACILITY NAME
Ages and Stages Learning Center

FACILITY NUMBER
001266820

STREET ADDRESS
3925 Highway D

CITY
Defiance

ZIP CODE
63341

PHONE
636-398-3000

FACILITY COUNTY
St. Charles County

REPORTER: NAMED
 WITHHELD BY REQUEST
 ANONYMOUS

REPORT MADE: IN PERSON
 PHONE
 WRITTEN

REPORTER NAME

REPORTER PHONE

REPORTER ADDRESS (STREET, CITY, STATE, ZIP CODE)

RECEIVED BY
Debbie Ashlock

ASSIGNED TO
Marquette LaKine

SUPERVISOR
Nancy Scherer

ALLEGATION(S) OF STATUTE/RULE(S) VIOLATION(S) Attach pages as needed.

See Attached

SUMMARY OF INVESTIGATION Attach pages as needed.

See Attached

DISPOSITION: SUBSTANTIATED List statute number or rule number(s) of substantiated violation(s).

See Attached

REQUIRED CORRECTIONS AND DEADLINES Attach pages as needed.

See Attached

DISPOSITION DATE	CHILD CARE SPECIALIST SIGNATURE	DATE	SUPERVISOR SIGNATURE	DATE
11/10/13		11/10/13		11/10/13

Ages and Stages Learning Center
3925 Highway D
Defiance, MO 63341
DVN: 001266820

DISPOSTION (Marquetta LaKine) December 11, 2012

ALLEGATIONS:

The Section for Child Care Regulation (SCCR) received an anonymous phone call on November 9, 2012. The caller stated that the facility is out of ratio in the 3/4 room on a consistent basis with one (1) teacher left with 20 children. The caller also stated that when "state" comes in they scramble to meet ratios because they are there.

SUMMARY OF INVESTIGATION:

On November 15, 2012 Child Care Supervisor Nancy Scherer and Child Care Facility Specialist (CCFS) Marquetta LaKine made an unannounced inspection to Ages and Stages Learning Center. We inspected four classrooms. The following child/staff ratios were observed.

- 4 infants and toddlers, ages 10 months to 1 year in one room with Ms. Amanda
- 5 infants and toddlers, ages 5 months to 1 year with Ms. Chelsea
- 4 two year olds with Ms. Angie
- 15 3-4 year olds with Ms. Chris and Ms. Tyra

Attendance records for the weeks of November 5th and November 12th were also reviewed. It was determined that Ms. Chelsea's room was out of ratio as a result of 1 staff being present with five infants and toddlers.

During the inspection Ms. Cheri, the director, went into Ms. Chelsea's room to put her room into ratio. It also needs to be noted that during the SCCR inspection a 3 year old child went into the infant/toddler room. The 3 year old remained in the room and played for the duration of the inspection.

STATUTE/RULE(S) VIOLATED

19 CSR 30-62. 112(1)(A) which states "*The following staff/child ratios shall be maintained on the premises at all times: (A) Birth Through Two(2) Years. Groups composed of mixed ages through two (2)-years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;*"

- CCFS Marquetta LaKine and Supervisor Nancy Scherer observed Ms. Chelsea caring for five infants and toddlers.
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19 CSR 30-62.132(4)(B) which states, "*The infant/toddler unit shall not care for children older than two (2) years unless the total number of children in attendance at the time is four (4) or fewer.*"

- CCFS Marquetta Lakine and Supervisor Nancy Scherer observed a 3 yr. old child in the infant/toddler room during the inspection.

CORRECTIONS

1. Additional unannounced inspections will be conducted to monitor staff/child ratio.
2. Ms. Cheri shall submit a statement to SCCR indicating that she understands that children older than 2 years old cannot be cared for in the infant/toddler unit unless there are four (4) or fewer children in attendance. The statement shall be submitted to SCCR by January 15, 2013.

Verification of corrections will be filed in the public record as they occur and/or as they are verified.

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1/10/13